

Welcome to Madrid

This tourist information desk is open year-round. It has everything visitors need to enjoy their stay in Madrid.

Services:

- Face-to-face assistance
- Attention by WhatsApp 619 111 094
- Self-service information point with downloadable brochures via QR code
- Audiovisuals
- Adapted access

Accessibility:

- Accessible counter.
- Magnetic loop for people with impaired hearing.
- Accessible Map of Madrid in braille with a downloadable QR for mobile devices to provide visually impaired people with all the tourist information they might need.



Accessibility

Física

It has an accessible counter.

Visual

It has an Accessible Map of Madrid in braille with a downloadable QR for mobile devices to provide visually impaired people with all the tourist information they might need.

Auditiva

Equipped with a magnetic loop for people with impaired hearing.

Services

Image



Information points

Practical Information

Address

Avenida
Hispanidad, s/n
28042

Telephone

(+34) 91 578 78 10

Website

<http://www.esmadrid.com/centros-de-informacion-turistica/>

Metro

Aeropuerto T1 T2 T3 (L8)

Cercanías (local train)

Aeropuerto T4

Price

Type

Services
Tourist information points. Tourist offices

Tourist area

Aeropuerto / Feria de Madrid

Fax

Email

turismo@esmadrid.com

Bus

200, Autobús Express Aeropuerto

BiciMAD bike-share scheme

Alquiler de bicis (BiciMAD)

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Times

Mon-Sun: 9.30am - 8.30pm

Special Christmas timetables:

- 24 December: opens during normal opening hours / closes to the public at 17:00.

- 25 December: opens at 11:00 am / closes at the usual time.

- 31 December: opens during normal opening hours / closes to the public at 17:00.

- 1 January: opens at 11:00 am / closes at the usual time.



Official Tourism Website

 | MADRID